

# Case study Idea Box : RATP “Station I RDS”

Promote employees’ best ideas and initiatives for client transportation



## Client context

RATP, the world's 5th largest transportation group wanted to develop its continuous improvement processes. The initiative came from its engineering teams, however the spontaneous innovation approach had to be extended to the rest of the group. Individual contribution was encouraged from all employees, including the ones facing clients, like drivers who don't have a work computer.

## Agorize solution

Agorize proposed its IDEA BOX software to foster collective collaboration. Thanks to the simplified access to the platform and SSO, ideas could be shared directly by and with everyone within the group.

RATP group tested this model of collecting ideas on the fly in one of their bus centers and is now deploying them.

## Results

Using Agorize platform successfully united and engaged RATP employees.

**32 ideas were selected by the internal jury from 79 proposals.**

Several have already been deployed, including:

- a mobile app allowing colleagues to exchange schedules
- a system that optimizes the driver's view of passengers boarding a tramway

Objective

**Continuous improvement**  
**Reveal ideas**

Targeted audience

**RATP employees**

Location

**France**

Sector

**Transportation**

Year

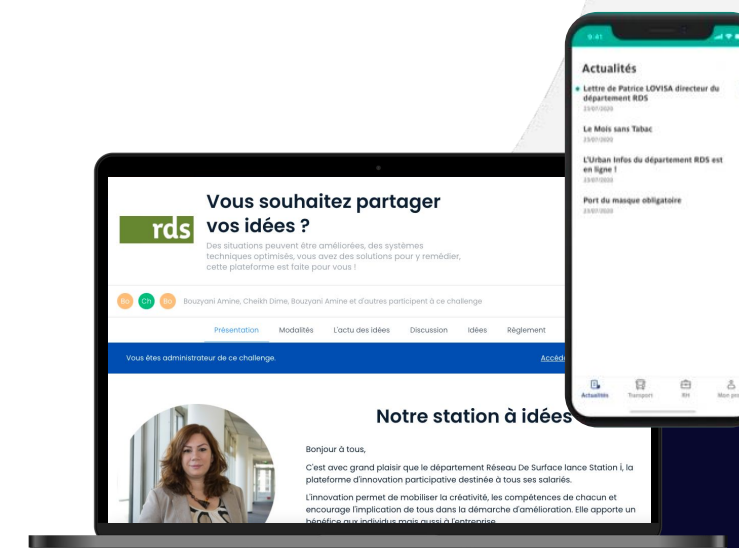
**2021**

**10**

improvement projects  
launched successfully

**79**

ideas submitted



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